

# QUALITY POLICY STATEMENT

CARACAL Light Ammunition LLC. is the Sister concern of CARACAL International LLC. and one of the subsidiaries of the EDGE (an advanced technology group) under the Missiles & Weapon Cluster, which work for leading defense and security organizations & Law enforcement agencies in the GCC. & entire Middle East region and beyond.

CARACAL Light Ammunition LLC. endeavors to conduct its business effectively to go beyond transforming the entire ammunition value chain, Manufacturing various ranges of "SMALL ARMS AMMUNITION" (Ranging from calibers .22 to .50) testing, to provide the related ammunition services, by means of state-of-the-art upgraded facility and with total commitment to meet our Customer's requirements, that meet MIL Specifications, NATO, CIP specifications & in conformance to all Quality requirements with an emphasis on service life surveillance.

#### Vision

To be the preferred strategic partner of the UAE Military and Armed Forces & Law enforcement agencies for conventional ammunition supply and services for the Qualitative Small Arms Ammunition production having completely satisfied customers.

#### Mission

To be the reliable supplier in a most cost effective approach for conventional ammunition and services to the UAE Military, Law enforcement agencies as well as GCC/MENA market through growing local manufacturing capabilities and testing capabilities.

## **Quality Policy**

In order to achieve this goal, at CARACAL Light Ammunition L.L.C we are committed to achieve the highest degree of Customer (internal and external) satisfaction and care for all stake holders & applicable requirements.

Continual Improvement of the Quality Management System through regular assessment & feedback Alignment of our Missions and Goals ensuring that all teams are working toward common objectives. Responsibility for our job and foster an environment where team members feel Culture of Accountability. Educating one another where employees feel encouraged to cultivate a culture of continuous learning.

### We will achieve these objectives by:

- Ensuring that our Policy and Procedures reflect what we actually do, are appropriate to the purpose and context of the organization.
- Understanding the current and future customer requirements through open communication and transparency and to focus on monitoring customer perception to enhance their satisfaction (identifying market needs, expectations & bench marking competitors capabilities).
- Ensuring on-time delivery of Quality products at a competitive market price to the customers.
- Understanding the requirements that support through training and development.
- Ensuring continual improvement as part of CARACAL Light Ammunition L.L.C. culture through the use of team participation and measurements.
- Ensuring risk-based thinking in implementing QMS & all other Management system processes.
- Driving Sustainability, Mitigating Risks, Complying with ISO: Climate Action at the Core of QHSE.

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Hamad Al Ameri Chief Executive Officer CARACAL Light Ammunition 10 Feb 2025